



ACCREDITATION SCHEME FOR LABORATORIES

Technical Notes C&B 001
Specific Requirements for Chemical & Biological Testing Laboratories

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1. INTRODUCTION

- 1.1 This document describes the specific requirements to be complied by chemical and biological testing laboratories before they can be accredited.
- 1.2 This document shall be studied in conjunction with the Document, ISO/IEC 17025-General Requirements for the Competence of Testing and Calibration Laboratories, SAC-SINGLAS 002-Requirements for the Application of ISO/IEC 17025, Proficiency Testing Technical Note 001 and other C&B Technical and Guidance Notes published by SAC-SINGLAS. For the use of Reference Materials, refer to ISO Guide 33:2015 Reference materials – Good practice in using reference materials. For undated references, the latest edition of the referenced document (including any amendments) applies.

2. REAGENTS AND CULTURE MEDIA

- 2.1 Control of materials used in testing is essential in the overall quality assurance program. It is essential that specifications for various items be established and adhered to.
- 2.2 When specifications are prepared, the following points shall be considered: identity, purity, potency, source, tests to be conducted for quality and purity, need for further purification, storage and handling procedures, replacement dates, and so forth.
- 2.3 Laboratory personnel shall be made aware of their responsibilities in the use of suitable reagents, solvents, culture media, reference materials and laboratory ware in terms of the types of analysis they conduct.
- 2.4 Chemical reagents, solvents, and gases are generally available in various grades and purity. The appropriate grade of materials as specified in the methods or procedures shall be used.
- 2.5 All reagent containers shall be labelled and tightly closed. They shall bear the original label, or, as minimum: reagent name, date of receipt, strength, solvent (if not water), any special precautions or hazards and date of expiry (where applicable). The person responsible for the preparation of the reagent shall be identifiable either from the label or from records.
- 2.6 As a general rule, reagents shall be purchased in containers of such size that the contents will be completely used within a few months to reduce any possible deterioration in quality. Leftovers shall never be returned to the containers.
- 2.7 Laboratory shall establish written procedures for preparation of reagent solutions and culture media. Records of such preparation shall be maintained for later reference in case of doubtful test result. Records for reagent solutions shall include measured weights and volume, burette readings, pH readings, calculation of standardisation factor and solution concentration, and that for culture media shall include medium name, batch number, amount prepared, pH before and after autoclaving, autoclave time and pressure.
- 2.8 Where laboratory prepares its own media, the chemicals used for such

preparation shall be verified to be of the appropriate quality before use.

- 2.9 Laboratory shall have procedures for verifying the suitability of culture media used. Both positive and negative controls shall be applied simultaneously together with the material to be tested under the same testing condition. The size of the inoculum used in positive controls shall be appropriate to the sensitivity required.
- 2.10 The laboratory shall observe and comply with all statutory requirements related to the importation, storage and handling of chemicals and drug substances.
- 2.11 For substances that are classified as “hazardous substance” under prevailing national regulations, they shall be kept separately from other reagents and held in locked cabinets.
- 2.12 For substances classified as controlled drugs under the Misuse of Drugs Act and its regulations, when used as reagents or received by laboratory for testing, they shall be kept in locked cabinets and entrusted to the responsibility of an authorised staff who shall also maintain the required register of such substances.

3. PURIFIED WATER

- 3.1 Purified water is one of the most critical but most often neglected reagents used in laboratory operations. Failure to prepare water properly and to use water suitably may account for the poor performance of some analytical methods.
- 3.2 Distillation of water will not always ensure quality. The design of the still, the materials of construction, and the character of the raw water all influence the quality of the distillate. The storage container, too, can significantly influence the purity of the water, especially if the water is stored for extended periods before use.
- 3.3 A high-grade ion-exchange system can produce water of suitable purity for many laboratory purposes, but this method does not remove some impurities.
- 3.4 Stills need periodic cleaning to remove scale. When the feed water is of poor quality because of hardness and/or dissolved organic compounds, it may be necessary to combine a water-softening (deionising) and an activated-carbon-filtration system before distillation to achieve water of suitable purity.
- 3.5 For metal analysis, it may be necessary to use water distilled from an all-borosilicate glass distillation system. Special clean water systems may be necessary for trace elements, liquid chromatographic and other analysis.
- 3.6 Specific conductance or specific resistance is used as a measure of the inorganic quality of purified water. Purified water can be defined as water that has been distilled and/or deionized so that it has a specific resistance of more than 500,000 ohms-cm or a conductivity of 2.0 microohms/cm or less.
- 3.7 Purified water used for preparation of culture media and reagents for

microbiological tests shall be free from toxic metals, bactericidal or inhibitory compounds. The bacteriological quality of purified water shall be monitored frequently and the bacterial populations shall not be more than 10^3 CFU/mL. (Refer APHA 9020)

4. CERTIFIED REFERENCE MATERIALS AND REFERENCE MATERIALS

4.1 Certified Reference Materials (CRM)

4.1.1 Reference material, accompanied by documentation (e.g. COA) issued by an authoritative body* and providing one or more specified property values with associated uncertainties and traceabilities, using valid procedures.

4.1.2 Values associated with CRMs (by definition) are metrologically traceable.

4.1.3 For traceability provided by reference material producers, refer to SAC-SINGLAS 006 Clause 5.2

**Note: Reference materials supplied by other commercial companies have to be accredited by their national accreditation bodies for their competency for preparing and supplying CRMs in accordance with ISO Guide 30/31/32/33/34/35.*

4.2 Reference Materials

4.2.1 Material, sufficiently homogeneous and stable with reference to specified properties, which has been established to be fit for its intended use in measurement or in examination of nominal properties.

4.2.2 Values associated with RMs may not be metrologically traceable.

4.2.3 For microbiology testing, refer to 4.3

4.3 Reference Microorganisms

4.3.1 The laboratory shall hold reference cultures of microorganisms, where appropriate, from a recognised national/international collection to demonstrate traceability.

4.3.2 Reference cultures may be subcultured preferably once but not more than five times removed from the original culture to provide reference stocks. The reference stocks must be used to prepare working stocks for routine work and they must not be re-frozen and re-used once thawed. Working stocks shall not be sub-cultured to replace reference stocks. Records of subculturing shall be kept.

4.3.3 Appropriate technique shall be used to preserve the reference microorganisms so that the desired characteristics of the strains are maintained. The laboratory shall assign suitable staff for maintenance of reference microorganisms. Written protocols for culture maintenance shall be available in the laboratory.

4.4 The traceability requirements for reference materials in ISO/IEC 17025 are

described in Clause 5.6.3.2.

- 4.5 Standard solutions may be classified as Certified Reference Materials or Reference Materials.

5. RETAINED SAMPLES

- 5.1 A retained sample is a part of the material originating from the same consignment as the analytical sample and preserved at the laboratory for future use in the case of a dispute over the findings.
- 5.2 Where applicable, a representative sample with sufficient quantity shall be retained for a specified period. It shall be properly sealed, appropriately identified and stored under appropriate condition.
- 5.3 The retention time will depend on the stability and any legal requirements of the retained sample.

6. VOLUMETRIC GLASSWARE

- 6.1 Volumetric measurement is an essential element in an analytical laboratory as many types of determination require specific dilutions and controlled delivery of various amounts of accurately prepared solutions.
- 6.2 Volumetric equipment shall be suitably maintained and checked. Regardless of type of volumetric glassware, where accuracy is required, especially for quantitative analysis, all of such volumetric equipment shall be calibrated. Exemption is made for the case of Class A volumetric equipment, with valid calibration certificates. ASTM E542 sets out the standard practice for calibration of volumetric ware.
- 6.3 A number of extraneous conditions may influence the precision of a given measurement. They include temperature, method of delivery, depth of colour of the solution, type of meniscus, calibration to contain or deliver a definite volume, and so forth. Thus proper training of personnel and continuing observation of their operations shall be instituted as part of the quality assurance process to minimise or eliminate problems associated with these extrinsic factors which can affect precise liquid measurements.

7. CLEANING OF LABORATORY WARE

- 7.1 The laboratory shall follow the International Standards (e.g. ISO, APHA, ASTM, IP) for cleaning requirements of the test methods. For test methods that do not have cleaning requirements, the laboratory should follow clauses 7.2 – 7.9.
- 7.2 Clean laboratory ware - glassware and non-glassware, such as polyethylene, polypropylene and Teflon ware, is an essential part of laboratory operations and a vital element of the quality assurance program. Attention to the cleanliness of these items must increase in proportion to the importance of the test, the required accuracy of the measurement, and the decrease in concentration of the analyte to be determined.
- 7.3 Each laboratory shall establish sound cleaning procedures for glassware and non-glassware used in various types of determinations. For trace

determinations, special cleaning instructions shall be available. Where certain test methodology requires specific cleaning procedures, these shall be followed accordingly.

- 7.4 Cleaning may require several steps, and, whenever possible, cleaning should begin immediately after the apparatus is used.
- 7.5 Laboratory personnel shall be instructed on the disposal of dangerous contents and removal of corrosive agents before the apparatus is released for cleaning.
- 7.6 Manual or automatic washing equipment shall be used with detergents that are suitable for the purpose.
- 7.7 Organic residues may require treatment with a chromic acid cleaning solution, and apparatus for trace determinations may require rinsing with hot 50% nitric acid, followed by water and distilled water.
- 7.8 Glassware shall be dried and stored under conditions that will not allow it to become contaminated with dust or other substances.
- 7.9 Glassware used for microbiological testing shall be sterilised by autoclave or other appropriate means. Detergent residue checks shall also be performed to ensure that glasswares are free from residual bacteriostatic action. (Refer APHA 9020).

8. SAFETY

- 8.1 Laboratory shall uphold certain standard of safety. Reference could be made to standards on safe working practices, such as APHA 1090, ASTM E50, AS 2243, etc.
- 8.2 Laboratory shall ensure that its personnel wear protective clothing and safety equipment appropriate to the duties being performed.
- 8.3 Laboratory shall also provide fire extinguisher, safety shower and eye-bath in close proximity to the laboratory working area.